

Open House Phase 1 Agencies July 28, 2022



OPEN HOUSE WELCOME



We encourage you to ask questions and we commit that we will do our best to answer as many as possible.

Logistics:

- ☐ Keep yourself on mute when not speaking.
- ☐ Please type your questions into the chat.
- ☐ Headphones are recommended (vs. audio from computer speakers).
- ☐ If you experience delays, check your internet connection or turn off your video to reduce the amount of bandwidth being used.
- ☐ This session will be recorded.

TODAY'S Discussion



- Introduction & Overview
- Background
- Current Status
- Live Demonstration
- Next Steps
- Q&A





SUPPORTING THE ACCESS EQUITY Your Business Diversity Management System **GOVERNOR'S FOCUS ON EQUITY**



Putting agencies on a path to dismantle inequities in our systems and institutions.

Successful small and diverse businesses help make our economy and our families more resilient.

Strengthening our communities and improving the quality of life for all Washingtonians.

PROMOTING EQUITY IN PUBLIC SPENDING



- The <u>Governor's Subcabinet for Business</u>
 <u>Diversity</u> released a statewide disparity study in 2019.
- Access Equity is our response to the #1
 recommendation of the 2019 Disparity Study to
 improve collection of spending data including
 subcontractor spending which represents a large
 portion of diverse spending with M/WBEs.



WHAT IS CHANGING?



The Access Equity System will:

- Modernize and standardize enterprise data collection and reporting.
- Streamline the reporting process for capturing diversity spending, including subcontractor spending.
- Improve agency ability to locate certified vendors and perform outreach to share bidding opportunities.

SYSTEM 1/2 SYSTEM IMPLEMENTATION

ACCESS EQUITY
Your Business Diversity Management System

- OMWBE is working with **B2Gnow** to implement the Access Equity System.
- Department of Enterprise Services (DES) Public Works and WSDOT are currently using the same system.
- Phase 1 Agencies will implement Access Equity:
 - Contract Compliance Module
 - Outreach Module





BENEFITS OF ACCESS EQUITY



Automated data collection and reporting



Data standardization and error reduction



Improved business outreach



Real-time access to diverse spending reports

OVERVIEW OF KEY ROLES



Agency Admin

Responsible for onboarding and offboarding users within Access Equity.

Contract Agent

Enters the contract and vendor information into the system.

Secondary Contract Agent

Provides a separation of duties through quality assurance and quality control of contract records.

Outreach Manager

Manages Vendor Lists, Outreach Campaigns, and Events

OMWBE will provide training for Agency Administrators to assist them with managing user access.

AGENCY READINESS CONTRACT COMPLIANCE



- OMWBE will work with Agencies to input any contracts with subcontractors that started on or after July 1, 2022 - (FY 2023)
- Entering subcontractor data:
 - OMWBE encourages agencies to allow primes and subcontractors to enter their own data into Access Equity, if this is specified in their contracts.
 - Agencies do have the option to enter prime and subcontractor data themselves.
- Training: OMWBE is partnering with B2GNow to provide training.

WHAT IS A SUBCONTRACTOR?



"Subcontractor" means one not in the employment of the Contractor (or Prime Contractor), who is performing all or part of those services under a given contract or under a separate contract with the Contractor. The terms "Subcontractor' and 'Subcontractors" mean Subcontractor(s) in any tier.

LIVE DEMONSTRATION





- 1 Nikoel Stevens:
 Contract Compliance
 Module
- 2 Doug Mora:
 Outreach Module

DEMO CONTRACT COMPLIANCE ACCESS EQUITY Your Business Diversity Management System



Contract Payments (For Credit) Summarized by Department, Type, Category, Goal Type, Vendor Type, Ethnicity, Gender

Show Descr	Show Description & Instructions								
Start Date	6/1/2022			End Date	6/30/2022				
$ \triangleleft$	< 1 of 4	>		⊕	100%			Find Next	

For Credit Contract Payments By Department, Type, Category, Goal Type, Vendor Type, Ethnicity & Gender

Data is provided in raw format for further manipulation external to the system.

For credit and paid primes and subcontractors between 6/1/2022 and 6/30/2022

Report run 7/25/2022

Payment Amount represents amount retained by prime/subcontractor after subtraction of lower tier subcontractor payments.

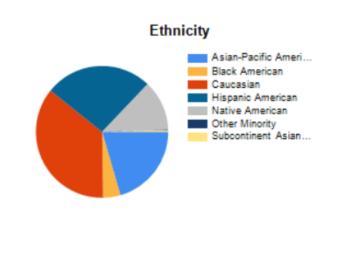
Department	Contract Type	Contract Category	Goal Type	Vendor Type	Ethnicity	Gender	Payment Amount	Vendor Count
Consultant Services	Unassigned	Unassigned	SSBE	Prime	Asian-Pacific American	Male	\$12,349	1
Consultant Services	Consultant-Architectural & Engineering	Consultant-Other	MBE	Prime	Asian-Pacific American	Male	\$6,412	1
Consultant Services	Consultant-Architectural & Engineering	Consultant-Other	SSBE	Prime	Asian-Pacific American	Male	\$20,582	1
Consultant Services	Consultant-Architectural & Engineering	Consultant-Other	WBE	Prime	Caucasian	Female	\$22,869	1
Consultant Services	Consultant-Professional	Consultant-Other	SSBE	Prime	Unassigned	Unassigne d	\$16,702	2
Consultant Services	Consultant-Professional	Consultant-Other	DBE	Prime	Caucasian	Female	\$40,312	1
Consultant Services	Consultant-Professional	Consultant-Other	WBE	Prime	Caucasian	Female	\$7,058	2
Consultant Services	Consultant-Professional	Consultant-Other	SSBE	Prime	Caucasian	Male	\$1,405	1
Consultant Services	Consultant-Professional	Consultant-Other	MBE	Prime	Hispanic American	Female	\$33,516	1
Consultant Services	Consultant-Professional	Consultant-Other	SSBE	Prime	Hispanic American	Female	\$2,736	2

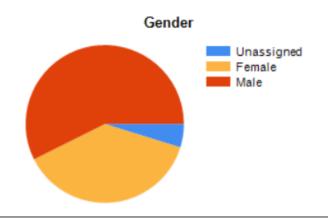
DEMO CONTRACT COMPLIANCE ACCESS EQUITY Your Business Diversity Management System



Ethnicity	Payments For Credit
Unassigned	\$631,504
Asian-Pacific American	\$2,843,741
Black American	\$588,194
Caucasian	\$4,989,894
Hispanic American	\$3,646,678
Native American	\$1,723,896
Other Minority	\$12,876
Subcontinent Asian American	\$51,762

Gender	Payments For Credit
Male	\$8,315,202
Unassigned	\$697,502
Female	\$5,475,840





DEMO OUTREACH





Build Vendor Lists

Send Info about Procurement Opportunities – Outreach Campaigns

Manage Info Sessions (including Pre-bid Conferences) – Events

OUTREACH: VENDOR LISTS



Outreach: Create Vendor List

*required entry

Vendor List Parameters	
VENDOR LIST TITLE*	Training Vendors
DESCRIPTION	Potential businesses that develop and deliver training across platforms
VENDOR LIST EDITING*	Vendor list can be edited by anyone in your organization.
	Vendor list can be edited only by a designated user (currently you).
VENDOR LIST ACCESS*	Vendor list can be viewed and used by anyone in your organization.
	O Vendor list can be viewed and used only by a designated user (currently you).

Create Vendor List

Cancel

OUTREACH: VENDOR LISTS



Search Parameters	
BUSINESS NAME/DBA	Enter business name, DBA name, Tax ID number, or System Vendor Number; all searches are wildcard (e.g. *text*). Search any Search beginning
CONTACT PERSON	First name Last name Contact Type Users
CITY	Seattle
STATE/PROVINCE	WA *
ZIP CODE/POSTAL CODE	Search for multiple zip codes and post codes by separating with commas
DISTANCE SEARCH	Within 5 miles v of zipcode 98119 (this new parameter is currently in beta test)
PHONE AREA CODE	
COMMODITY CODES	Click to Lookup Commodity Codes
	Search Commodity Codes
	Enter a search term and click Search . If multiple codesets are available, you can change the selected codeset in the drop down list under the search box. Click Browse Codes to view the code set list. When finished, click Finish to close this panel.
	Search Browse Codes Finished
	NAICS: North American Industry Classification System 💌
BUSINESS DESCRIPTION	
f one of more certification options are selected below, search of above location parameters	will be based on certification data; otherwise vendor profile data will be used.

OUTREACH: VENDOR LISTS ACCESS EQUITY Your Business Diversity Management System



. 🦚 Community of Prac 🕒 BDMS 🌑 Training - Washingt 🗴 OMWBE Intra	nnet 🔼 Linked	training2.gob2g.com says		Articulate			
Search: Vendors		Selected vendors will be added to your vendor list proceed?	. Do you want to				СГ
To add all vendors click Add ALL Vendors , or select specific vendors and click Add Sel	ected Vendors.		OK Cancel				To resort click column title. To filter
Business Name All 💙			Location	,		Phone Number	Select
MOLLY GIBBS & ASSOCIATES DBA JOYFUL LIVING			OLYMPIA, W	/A		360-412-1519	~
MONARCH COACHING & TRAINING			YELM, WA			360-561-6688	✓
NANI JACKINS PARK DBA EQUITY WORKS NORTHWEST			LACEY, WA			206-715-3688	~
NNAMBI GROUP, LLC DBA NNAMBI GROUP			OLYMPIA, W	/A		360-264-4765	✓
NORTHWIND ANIMAL SERVICES INC DBA NORTHWIND PET CARE CENTER			OLYMPIA, W	/A		360-561-5920	
OYATE			YELM, WA			360-239-2281	
PHICORE HEALTH SERVICES, LLC			OLYMPIA, W	/A		253-537-8544	✓
RAFAEL ANGEL COLON DBA VOICES INTERNACIONAL			OLYMPIA, W	/A		360-459-7228	
REED SOLUTIONS GROUP DBA LOGAN REED COACHING			OLYMPIA, W	/A		360-529-1848	✓
RUTH I JOHNSON DBA RUTH I JOHNSON CONSULTANT			CENTRALIA,	WA		360-388-5669	
SITE RESPONSE INC. DBA SITE RESPONSE			OLYMPIA, W	/A		360-338-2091	✓
SKOOKUM ENGINEERING			OLYMPIA, W	/A		206-747-1566	
SOUL ON FIRE CONSULTING LLC DBA SOUL ON FIRE			OLYMPIA, W	/A		360-481-3808	
STENSTROM GROUP, INC.			OLYMPIA, W	/A		360-754-2122	
STRESS RELIEF SOLUTIONS DBA MASSAGE BOAT			OLYMPIA, W	/A		360-763-9439	
TECHNICALLY CORRECT WRITING SERVICES DBA TCWS			OLYMPIA, W	/A		509-392-9423	
THE LENEKER TEAM, LLC			TUMWATER	, WA		360-529-0290	✓
TRANSFORMATIONAL MINISTRIES INC. DBA TRANSFORM TACOMA			TACOMA, W	'A		253-777-6762	
VIANNA L. MOODY			OLYMPIA, W	/A		360-561-7338	
VICKI M JAMES DBA PROFESSIONAL PROJECT SERVICES			OLYMPIA, W	/A		360-951-1873	
21 - 40 of 42° records displayed: <u>Previous Page</u> < Page 2 V > <u>Next Page</u>							
	Search Again	Add Selected Vendors to Vendor List	Add ALL Vendors to	o Vendor List	Cancel/Return		

OUTREACH CAMPAIGN



* required entry

Outreach Campaign Parameters	
OUTREACH CAMPAIGN TITLE *	Procurement #234-5678
OUTREACH CONTROL*	Outreach campaign can be viewed and edited by anyone in your organization. Outreach campaign can be viewed by anyone BUT edited only by a designated user (currently you) or an administrator.
OUTREACH PUBLICITY*	The outreach campaign can be viewed ONLY by selected vendors. Viewable by all system vendors PLUS posted on the Public Outreach Bulletin Board for viewing by the public. Posted only on the Public Outreach Bulletin Board for viewing by the public.
ALLOW RESPONSES? *	No Yes - allow responses to this campaign

Once all parts of the outreach campaign have been completed, you must Release the outreach campaign to trigger the send out of notifications and posting on the bulletin board, if applicable. A copy of the outreach notice will be sent to you when the notices go out.

Create Outreach Campaign

Cancel

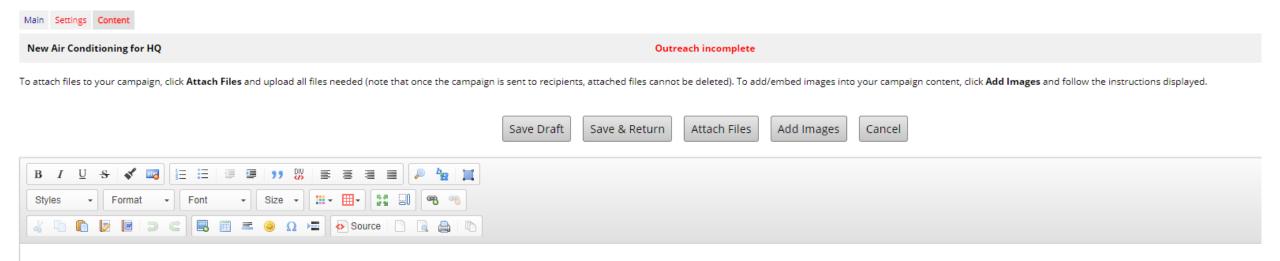
OUTREACH CAMPAIGN



Outreach Campaign Information		
OUTREACH CAMPAIGN TITLE * COMMENTS	Procurement #234-5678	
	» Enter optional comments to describe the purpose of this outreach campaign. This information is not displayed to vendors.	
Outreach Campaign Message Settings		
MESSAGE SUBJECT * FROM NAME *	Douglas Mora [Washington State Office of Minority & Women's Business Enterprises]	(Copy Title)
This will be the "from name" on the email. FROM EMAIL	OMWBE@diversitycompliance.com To comply with spam laws, this verified email address cannot be changed.	
REPLY-TO EMAIL * This will be the email to which replies are routed.	douglasm@omwbe.wa.gov	
Outreach Campaign Settings		
OUTREACH OWNERSHIP *	Anyone in your organization	
OUTREACH PUBLICITY*	The outreach campaign can be viewed ONLY by selected vendors. Viewable by all system vendors PLUS posted on the Public Outreach Bulletin Board for viewing by the public. Posted only on the Public Outreach Bulletin Board for viewing by the public.	
NOTIFICATION TYPES •	Notify vendors only by EMAIL. Assigned vendors without a valid email will not be notified. Do not notify vendors. Assigned vendors will view their notices only within the system or on the Bulletin Board.	
ALLOW RESPONSES? •	No Yes Instructions to responders must be included on the Content tab. Response Due Date mm/dd/yyyy Document Submission Required	

OUTREACH CAMPAIGN





OUTREACH: EVENTS



Event Management: Add Event	неір & І	oois
Add information about your event and adjust the	default settings as needed. This event can be edited only by the listed Event Coordinator.	
* required entry		
Event Information		
EVENT TITLE *	Procurement #234-5678 Pre-bid Conference	
EVENT INFORMATION *	Enter information describing the purpose of the event. This information is displayed to all users.	//
	This event is intended to share information to potential bidders and subcontractors for procurement #234-5678, "Agency Software and IT Implementation Initiative."	ſ.
EVENT INSTRUCTIONS	Enter optional instructions for the event (directions, etc.). This information is displayed to all users. The event will be held in person and via Zoom (location and conference ID number will be provided upon registration for the conference.	1
EVENT INSTRUCTIONS IN CONFIRMATION	Enter optional restricted instructions for the event (special directions, login information, etc.). This information is displayed after RSVP and in the confirmation email.	
	The pre-bid conference will be held in person in the Mt. St. Helens room of the agency HQ at 123 Plum St SE, Olympia, 98501. To connect by Zoom: Conference ID: 987-6543-210 Password: 5#234\$99	
ATTACH FILE(S) - FOR ALL VIEWERS	Attach File	

Attach File

ATTACH FILE(S) - ONLY AFTER RSVP

OUTREACH: EVENTS



Event Settings	Select event type					
EVENT TYPE *	Education Pre-Bid Conference	Pre-Bid Conference V				
EVENT START *	Training	10/20/2022 at 10 v : 00 v am v Pacific time v				
EVENT END *	Vendor Fair	10/20/2022 at 12 v : 00 v pm v				
ATTENDANCE LIMIT ★		No additional RSVPs will be accepted after the limit is reached. An email alert will be sent to event coordinator(s) when the limit is reached.				
USER TYPES *		Vendor Users and Public Event will only be viewable by the selected user types.				
REQUIRE RSVP ★		Yes 🗸				
RSVP CUT-OFF DATE ◆		10/18/2022				
EVENT COORDINATOR *		Douglas Mora *				
SECONDARY EVENT COORDINATOR		Nikoel Stevens Secondary event coordinator can help edit settings and log attendance				
MOBILE CHECK-IN ACCESS*		Check in attendees using a phone/tablet friendly tool:				
		Active				
		Enter a PIN between 4 and 8 numbers. Save the event to view access instructions.				
		Not Active				
Notifications						
SEND CONFIRMATION NOTICE AFTER	R RSVP *	Yes V				
SEND FIRST REMINDER NOTICE *		Yes 🗸 - 7 days before event 🗸				
SEND SECOND REMINDER NOTICE *		Yes 💙 - 1 days before event 💙				
SEND THIRD REMINDER NOTICE *		Yes V - Same day of event V				
SEND THANK YOU NOTICE AFTER EV	ENT*	Yes 🗸				

OUTREACH REPORTING



Outreach Campaign List

Displaying outreach campaigns between 1/1/2021 and 6/6/2022

Total Campaigns 8

Total Contacts 16

Total Views 79

Title	Created
OMWBE Bid Opportunity - Organizational Change Management Services	7/20/2021
test campaign	6/9/2021
test campaign	9/17/2021
grgr	9/17/2021
OMWBE PM Test Outreach 1	3/30/2022
Test	4/20/2022
testing 2	5/19/2022
testing 2	5/19/2022

OUTREACH: REPORTS



/iew Report
Outreach Campaign List
how Description & Instructions
Start Date 1/1/2021 End Date 6/6/2022
Outreach Campaign List
Displaying outreach campaigns between 1/1/2021 and 6/6/2022

Total Campaigns

Total Contacts 10

Total Views 79

Title	Created	Release Date	Notice Date	First Reminder	Second Reminder	Third Reminder	Owner	Public Posting	Notification Type	Settings Complete	Content Complete	Contacts Assigned	Released	Contacts	Views
OMWBE Bid Opportunity - Organizational Change Management Services	7/20/2021	7/20/2021	7/20/2021				Sarah Erdmann		Email	Yes	Yes	Yes	Yes	13	66
test campaign	6/9/2021	7/21/2021	7/21/2021				Ashley Bazurto		Email	Yes	Yes	Yes	Yes	1	8
test campaign	9/17/2021	9/17/2021	9/17/2021	9/19/2021			Ashley Bazurto		Email	Yes	Yes	Yes	Yes	1	4
grgr	9/17/2021						Ashley Bazurto		Email					0	0
OMWBE PM Test Outreach 1	3/30/2022	3/30/2022	3/30/2022				Candice Leonard		Email	Yes	Yes	Yes	Yes	1	1
Test	4/20/2022						Prabhjot Kaur		Email					0	0
testing 2	5/19/2022						Nikoel Stevens		Email					0	0
testing 2	5/19/2022						Nikoel Stevens		Email					0	0

Generated from the B2Gnow System

OUTREACH: GETTING STARTED



Build Vendor Lists

Create and save a vendor list.

Don't worry! It will not send anything out or be visible outside the app and your agency.



Create an Outreach Campaign

When you have a procurement opportunity, enter the information and connect it to a vendor list.

Next Procurement

Manage Events

Any time you have an event, such as a pre-bid conference or with an attendance limit, use the event management feature.



WHAT'S COMING NEXT?



- Finalize system configuration & sign-off
- Set Go-live date and establish Go-live Plan
- Define post Go-live Support Model
- Kick off Change Agent Network
- Schedule and facilitate agency training
- Complete OCIO Go-live Review & sign-off
- Go live!!
- Implement post Go-live Support Model
- Collect Phase 1 lessons learned

MONTHLY NEWSLETTER





Access Equity March Newsletter

OMWBE, CAAA, CAPAA, CHA sent this bulletin at 03/23/2022 02:15 PM PDT



Business Diversity Management System Project Update

Executive Sponsor Note

Greetings Partners,

We are fast approaching spring and with that we have exciting project news to share.

"Gather in the summer, gather in the winter; and you will have everything you want in the spring."

— Alan Maiccon



Access Equity updates are now a part of the Supplier Diversity Newsletter!

Subscribers Receive:

- Monthly lists of the newest OMWBE certified businesses
- Upcoming Toolkit Workshops
- Access Equity Updates
- Tips and tricks to help you meet your diverse spending goals

ANY QUESTIONS?









CONTACT: Access Equity Project Team Email: Access Equity@omwbe.wa.gov Phone: (360) 644-9750

Office of Minority & Women's Business Enterprises

1110 Capitol Way S #150, Olympia, WA 98501 Phone: (360) 664-9750 | omwbe.wa.gov

