

Outreach Workshop March 16th, 2023







How to Participate

GoToWebinar allows you to engage with us in two ways:

- User the Questions tab to type written questions or comments
- Use the **Raise Hand** function to show us you would like to speak



The orange arrow on your control panel displays options



Requirements

- Executive Order 22-01 Review, incorporate, and adopt, as appropriate, the Washington State Tools for Equity in Public Spending.
- RCW 39.19.060 Compliance with public works and procurement goals—Plan to maximize opportunity for minority- and women-owned businesses
- RCW 39.26.090(6) Encourage and facilitate the purchase of goods and services from Washington small businesses, microbusinesses, and minibusinesses, and minority and women-owned businesses to the maximum extent practicable
- **DES Policy POL-DES-090-06** Supplier Diversity



- Forecasting
- Internal Processes
- Inclusion Plans
- Statewide Contracts
- Outreach

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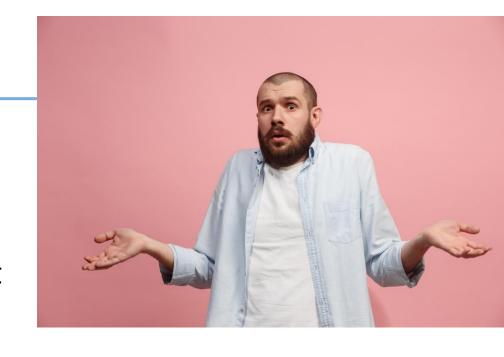
- Purpose: create awareness of and provide access to the state's projects and programs
- Can involve:
 - working with community organizations
 - holding events
 - directly contacting companies

Outreach is one of the tools that the 2019 Disparity Study recommended implementing and was developed by the Governor's Subcabinet on Supplier Diversity.

But what am I supposed to do?



- Depending on your role:
 - Organize and host an event
 - Attend an event
 - Send out information about a procurement effort
 - Search for certified businesses (market research)



Don't panic! You probably do not have to all of these. In fact, you most likely only need to do market research and/or send out information about a contract opportunity.

DES Supplier Diversity Policy (SDP)



- Purpose: To encourage and facilitate the purchase of goods and services from small, diverse, and veteran-owned businesses to the maximum extent possible.
- Agencies must take action to remove barriers that prevent small, diverse, and veteran-owned businesses from receiving equitable access to state goods and services procurements.



SDP Handbook

- Includes guidance and tools that can help remove barriers and create opportunities for Washington small, diverse, and veteranowned businesses.
- The tools include outreach activities with these businesses.
- There are three types: General, Targeted Solicitation, and Targeted Industry.



Checklist

- Links the Tools for Equity with the DES Supplier Diversity Policy
- Shows essential "to-do" lists for:
 - Tools for Equity
 - Supplier Diversity Policy

Checklist 1: For Cabinet Agencies

This checklist is for all cabinet agencies and those that have accepted the invitation to follow the Executive Order 22-01, Equity in Public Contracting. Full compliance also requires adherence to the Supplier Diversity Policy.

GO TO CHECKLIST 1







- Icons show source regulations
- Wrefers to the Tools for Equity
- mefers to the Supplier Diversity Policy

Required for all cabinet agencies and those that have accepted the invitation to follow the Executive Order 22-01, Equity in Public Contracting. Full compliance also requires adherence to the Supplier Diversity Policy. All sections are collapsible. Each section provides an icon link with hover-over text to resources or additional information.								
	klist lcons: k to OMWBE, [1] - Link to Online Handbook, 📮 - Additional information, 🤣 - Link to DES tools							
	Assign staff to oversee implementation of EO 22-01.	W						
	Designate agency supplier diversity leader(s), posts contact info on agency website (note: this may be the same staff as person above).							
	Completed updated Executive Management training by March 01, 2023							
Trainin	σ							

Staff who work with contracts have completed DES supplier diversity training by March 1, 2023,

Collaborate on outreach with OMWBE, DES, DVA.	20
Post bid opportunities to OMWBE website and to WEBS.	N
Search WEBS and OMWBE directories for certified minority-, women-, and veteran-owned businesses that can provide the goods or services the agency seeks prior to entering into new contracts, including Statewide contracts	W S

and have attended OMWBE Toolkit Workshops.

Supplier Diversity Checklist 1



General Outreach

- This is the act of communicating, sharing information, and building relationships.
- General outreach includes attending outreach events such as the DES organized networking and matchmaking trade shows.
- These events allow agencies to conduct outreach with many small, diverse, and veteran-owned businesses in one setting.

Targeted Industry Outreach



- This outreach is a communication between an agency and an industry:
 - ✓ For a noncompetitive purchase
 - ✓ With the objective of finding and selecting a small, diverse, and/or veteran-owned business to meet an agency need

Targeted Solicitation **W**Outreach



- This outreach is conducted before and/or during an agency's solicitation process when conducting a procurement.
- The purpose of this outreach is to notify small, diverse, and veteran-owned businesses of a current or upcoming business opportunity.



Outreach Guidance

- The suggested outreach Plan will:
 - ✓ Review plan to see if outreach is effective
 - ✓ Set an outreach baseline
 - ✓ Create success measures
 - ✓ Use post-outreach follow-up





- Build your Targeted Outreach "Rolodex" for this Solicitation:
 - Required Steps @ DES
 - Search WEBS (Active AND Inactive)
 - Search OMWBE
 - Search <u>Beyond</u> WEBS
 - Google
 - Ask your Sourcing Team
 - King County/Seattle (Optional)
 - Include PTAC
 - Who is PTAC?









- Conduct Targeted Outreach
 - Required Steps @ DES
 - Contact via Email [Template]
 - Provide Projected Scope and Budget
 - List Commodity Codes
 - Provide Link to WEBS (and <u>WEBS Customer Service</u>)
 - Provide Links to other resources (PTAC, OMWBE, DES-Doing Business with the State)





- During the Solicitation
 - Really advertise the bid
 - Targeted Outreach is <u>OKAY!!!</u>
 - Listen to, and not "just respond" to, questions
 - Check to see who's downloaded it <u>before</u> its closed
- After the Solicitation
 - Follow up with your Rolodex, if they didn't bid, ask why



Outreach and Procurement



Preprocurement

 Generate a list of businesses (your Rolodex) Procurement



- Send info
- Answer questions

Postprocurement

- Follow up
- Improve for next time

Tracking Outreach Efforts



- Necessary to show compliance with EO 22-01
- Spreadsheet trackers
 - Date, subject/procurement, description, businesses contacted
- Coming Soon: Access Equity
 - Build vendor lists for distribution
 - Send out procurement notifications
 - Pull reports summarizing outreach activity







- Procurement Staff
 - Date and subject/procurement
 - Industry codes (NAICS or NIGP)
 - Notes
- DEI Managers and Procurement Team Managers
 - Date and name of the event
 - Other agency participants



Procurement Specific Outreach



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4	Α	В	С	D	E			
1	1 Date Procurement ID#		Procurement Title	NAICS Codes	Notes			
2	2/16/2023	2023-015	Facility Rennovation - Kennewick Office	NAICS 23618 and 236220	Kennewick location Sent by email, Used the Facility Renovation vendor list; 17 vendors			
3	2/23/2023	2023-019	HVAC Service - King County Offices	NAICS 238220	Sent by email, Used the HVAC Service vendor list For Seattle Downtown, Tukwila/Seattle South			
4								
5								



General Outreach

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F	ile Home Insert	Page Layout Formulas	Data Review View	Help				
D	D7 $\qquad \qquad \ \ \vdots \qquad \qquad \qquad \ \ $							
1	Α	В	С	D				
1	Date	Event Name	Location	Notes				
2	10/26/2022	Small Business Summit	Lynnwood	Tabled w/Sharon				
3	2/3/2023	Wealth Gap CLE	Lacey	Interagency contacts; 50+ attendees				
4								
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Outreach Module

- Web-based application running on the B2G platform
 - Build Vendor Lists
 - Send info about procurement opportunities Outreach Campaigns
 - Manage info sessions Events
- Rolling out to agencies in 2023

Vendor Lists



Search Parameters	
BUSINESS NAME/DBA	Enter business name, DBA name, Tax ID number, or System Vendor Number; all searches are wildcard (e.g. *text*).
CONTACT PERSON	First name Contact Type Users
CITY	Seattle
STATE/PROVINCE	WA *
ZIP CODE/POSTAL CODE	Search for multiple zip codes and post codes by separating with commas
DISTANCE SEARCH	Within 5 miles v of zipcode 98119 (this new parameter is currently in beta test)
PHONE AREA CODE	
COMMODITY CODES	Click to Lookup Commodity Codes
	Search Commodity Codes
	Enter a search term and click Search . If multiple codesets are available, you can change the selected codeset in the drop down list under the search box. Click Browse Codes to view the code set list. When finishe click Finish to close this panel.
	Search Browse Codes Finished
	NAICS: North American Industry Classification System 🗸
BUSINESS DESCRIPTION	
If one of more certification options are selected below, search of above location parameters v	will be based on certification data; otherwise vendor profile data will be used.

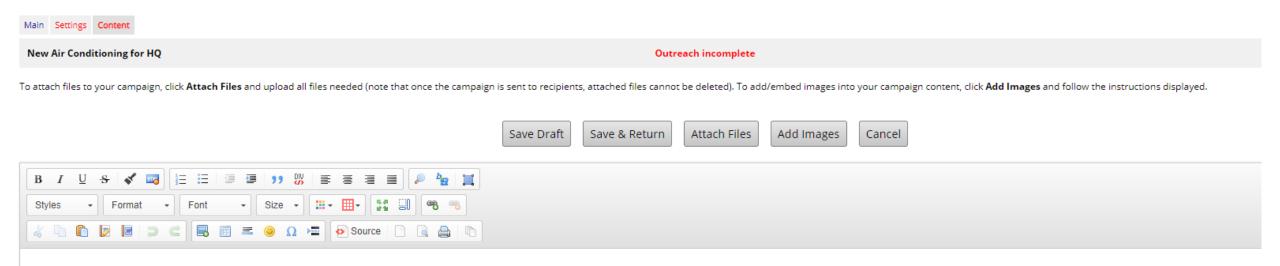
Vendor Lists



	Community of Prac	Linked	training2.gob2g.com says		Articulate		
5	Search: Vendors		Selected vendors will be added to your vendor list. proceed?	Do you want to			CI
T	o add all vendors click Add ALL Vendors , or select specific vendors and click Add Selecter	d Vendors.		OK Cancel			To resort click column title. To filter
	Business Name All 🔻			Location		Phone Number	Select
П	MOLLY GIBBS & ASSOCIATES DBA JOYFUL LIVING			OLYMPIA, W	/A	360-412-1519	✓
1	MONARCH COACHING & TRAINING			YELM, WA		360-561-6688	
	NANI JACKINS PARK DBA EQUITY WORKS NORTHWEST			LACEY, WA		206-715-3688	~
	NNAMBI GROUP, LLC DBA NNAMBI GROUP			OLYMPIA, W	'A	360-264-4765	~
	NORTHWIND ANIMAL SERVICES INC DBA NORTHWIND PET CARE CENTER			OLYMPIA, W	'A	360-561-5920	
П	OYATE			YELM, WA		360-239-2281	
П	PHICORE HEALTH SERVICES, LLC			OLYMPIA, W		253-537-8544	<u> </u>
Н	RAFAEL ANGEL COLON DBA VOICES INTERNACIONAL			OLYMPIA, W	'A	360-459-7228	
	REED SOLUTIONS GROUP DBA LOGAN REED COACHING			OLYMPIA, W	'A	360-529-1848	✓
	RUTH I JOHNSON DBA RUTH I JOHNSON CONSULTANT			CENTRALIA,	WA	360-388-5669	
	SITE RESPONSE INC. DBA SITE RESPONSE			OLYMPIA, W	'A	360-338-2091	✓
П	SKOOKUM ENGINEERING			OLYMPIA, W	'A	206-747-1566	
	SOUL ON FIRE CONSULTING LLC DBA SOUL ON FIRE			OLYMPIA, W	A	360-481-3808	
П	STENSTROM GROUP, INC.			OLYMPIA, W	'A	360-754-2122	
	STRESS RELIEF SOLUTIONS DBA MASSAGE BOAT			OLYMPIA, W	'A	360-763-9439	
	TECHNICALLY CORRECT WRITING SERVICES DBA TCWS			OLYMPIA, W	A	509-392-9423	
Н	THE LENEKER TEAM, LLC			TUMWATER,	, WA	360-529-0290	✓
	TRANSFORMATIONAL MINISTRIES INC. DBA TRANSFORM TACOMA			TACOMA, W	A	253-777-6762	
П	VIANNA L. MOODY			OLYMPIA, W	'A	360-561-7338	
	VICKI M JAMES DBA PROFESSIONAL PROJECT SERVICES			OLYMPIA, W	'A	360-951-1873	
2	1 - 40 of 42* records displayed: Previous Page < Page 2 V > Next Page						
	S	Search Again	Add Selected Vendors to Vendor List	Add ALL Vendors to	Vendor List Cancel/Re	turn	

Outreach Campaign





Events



Event Settings	Select event type							
EVENT TYPE* EVENT START* EVENT END* ATTENDANCE LIMIT* USER TYPES* REQUIRE RSVP* RSVP CUT-OFF DATE* EVENT COORDINATOR*	Select event type Education Pre-Bid Conference Training Vendor Fair	Pre-Bid Conference 10/20/2022 at 10 v: 00 v am v Pacific time v 10/20/2022 at 12 v: 00 v pm v 200 No additional RSVPs will be accepted after the limit is reached. An email alert will be sent to event coordinator(s) when the limit is reached. Vendor Users and Public vent will only be viewable by the selected user types. Yes v 10/18/2022 Douglas Mora						
SECONDARY EVENT COORDINATOR		Nikoel Stevens Secondary event coordinator can help edit settings and log attendance						
MOBILE CHECK-IN ACCESS*		Check in attendees using a phone/tablet friendly tool: Active Enter a PIN between 4 and 8 numbers. Save the event to view access instructions. Not Active						
Notifications								
SECONDARY EVENT COORDINATOR MOBILE CHECK-IN ACCESS•		Yes 🗸						
SEND FIRST REMINDER NOTICE*		Yes V - 7 days before event V						
SEND SECOND REMINDER NOTICE *		Yes V - 1 days before event V						
SEND THIRD REMINDER NOTICE *		Yes V - Same day of event V						
SEND THANK YOU NOTICE AFTER EVE	ENT *	Yes 🗸						

Reports



View Report
Outreach Campaign List
Show Description & Instructions
Start Date 1/1/2021 End Date 6/6/2022
Outros de Compositor List

Outreach Campaign List

Displaying outreach campaigns between 1/1/2021 and 6/6/2022

Total Campaigns 8

Total Contacts 16

Total Views 79

Title	Created	Release Date	Notice Date	First Reminder	Second Reminder	Third Reminder	Owner	Public Posting	Notification	Settings	Content	Contacts Assigned	Released	Contacts	Views
					Keminder				Туре	Complete	Complete	Assigned			
OMWBE Bid Opportunity - Organizational Change Management Services	7/20/2021	7/20/2021	7/20/2021				Sarah Erdmann		Email	Yes	Yes	Yes	Yes	13	66
test campaign	6/9/2021	7/21/2021	7/21/2021				Ashley Bazurto		Email	Yes	Yes	Yes	Yes	1	8
test campaign	9/17/2021	9/17/2021	9/17/2021	9/19/2021			Ashley Bazurto		Email	Yes	Yes	Yes	Yes	1	4
grgr	9/17/2021						Ashley Bazurto		Email					0	0
OMWBE PM Test Outreach 1	3/30/2022	3/30/2022	3/30/2022				Candice Leonard		Email	Yes	Yes	Yes	Yes	1	1
Test	4/20/2022						Prabhjot Kaur		Email					0	0
testing 2	5/19/2022						Nikoel Stevens		Email					0	0
testing 2	5/19/2022						Nikpel Stevens		Email					0	0

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Supplier Diversity W Toolkit 2023 Workshops

- Forecasting April 13th
- Subcontractor Inclusion Plans May 11th
- Statewide Contracts July 20th
- Forecasting August 24th
- Internal Processes September 28th

10:00 to 11:30

OMWBE Supplier Diversity is continuing to find ways to make it easier for state agencies and educational institutions to track and report spending with certified minority- and women-owned businesses.

Contact Us:

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Office of Minority & Women's Business Enterprises

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