



Supplier Diversity Inclusion Plan • Calendar Year 2021

Agency: Department of Social & Health Services (DSHS)

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2021 DSHS Supplier Diversity Inclusion Plan

Agency's plan to increase participation of certified small minority, women, and veteran owned firms:

ACCESS & INCLUSION PLAN SUCCESS MEASURES

1. Establish Access & Inclusion Plan success measures for certified MBEs, MWBEs, WBEs, and VBEs for goods and services (non-client services) spend:

- OMWBE-certified:
 - Minority-owned businesses (MBE does not include minority women) from 0.42% (State FY20) to 2% by the end of State FY2022 (June 30, 2022);
 - Minority women-owned businesses (MWBE) from 0.19% (SFY20) to 2% by end of SFY22;
 - Women-owned businesses (WBE does not include minority women) from 1.15% (SFY20) to 2% by end of SFY22;
- DVA-certified veteran-owned businesses (VBE) from 0.22% (SFY20) to 2% by end of SFY22.

Data Source: Office of Minority & Women's Business Enterprises (OMWBE) Supplier Diversity Reports

2. Increase awareness of Access & Inclusion Plan success measures. DSHS Office of Diversity and Inclusion (ODI) will report on success measure progress to internal stakeholders quarterly.



CLIENT SERVICES INCLUSION

- 3. Support recommendation to OMWBE to include client services expenditures in statewide diversity participation reporting by:**
 - Supporting the implementation of an electronic data collection and monitoring system for statewide client services supplier diversity reporting and accountability purposes as members of the OMWBE B2GNow IT Steering Committee.
 - Proposing a definition of “client services” for statewide data collection, tracking, and reporting.
 - Making recommendations for simplifying the certification process for client service contractors.
 - Making recommendations and providing data for targeted outreach to client service contractors to encourage certification.

ROADMAP & EQUITY TOOLKIT

- 4. Develop five-year Business Diversity Roadmap outlining timeline and action steps for implementing model policies from the OMWBE Tools for Equity in Public Spending.**

MASTER CONTRACTS

- 5. Increase opportunity and promote growth of diverse businesses by identifying and training staff on off-Master Contract purchasing opportunities for the following reasons:**
 - Lack of diverse vendors on Master Contracts and
 - Master Contracts are bundled and prevent opportunities for diverse businesses.
- 6. Collaborate with Department of Enterprise Services (DES) to update and/or develop Master Contract diverse vendor and fulfillment partners search tools and resources for staff.**

OUTREACH & EDUCATION

- 7. Train staff on DES Master Contracts diverse vendor and fulfillment partners search tools and resources.**



- 8. ODI will continue to hold monthly BIOT meetings for agency leadership in contracting/procurement, fiscal, capital programs, outreach, research and data analysis, and communications. Engage external partners as needed.**